



TIWEST COMMUNITY PERCEPTION SURVEY

The purpose of this survey is to obtain your views on a range of aspects of Tiwest's Cooljarloo operations just north of Cataby. Your feedback will be valuable in helping Tiwest evaluate, and improve, its performance. We will publish the survey results in early 2006. Contact our Community Relations Coordinator on (08) 9690 9200 for further information.

	Please place an "X" on the box for the appropriate answer					
	Very Good	Good	Average	Poor	Very Poor	Don't Know
1 Performance as an environmentally responsible company	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 Change in environmental performance since 1989	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 Control of environmental impacts on the local area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 Commitment to local environmental initiatives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5 Performance as a socially responsible company	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6 Level of involvement/participation in the local community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7 Financial contribution to the local community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8 Caring about issues of importance to the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9 Track record in delivering on commitments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10 Investing in the future of the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11 Living up to community expectations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12 Honesty in information provided to the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13 Amount of information provided to the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14 Value of information provided to the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15 Willingness to provide information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16 Operating in an ethical manner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17 Value as a local employer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18 Effect on your lifestyle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19 Safety record	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20 Performance as a safety conscious company	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21 Change in safety performance since 1989	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22 Commitment to employee safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Reply Mailing Information

	How would you rate your community in terms of the following:	Strongly Agree	Agree	Don't Know	Disagree	Strongly Disagree
23	A good place to raise a family	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24	Strong sense of community spirit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25	Has a friendly atmosphere & most amenities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26	Opportunities for youth recreation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

27	What are the two things you believe Tiwest does well?
28	What are the two things you believe Tiwest could improve?
30.	Do you have any other comments or suggestions?

YOUR DETAILS

In which area do you live?	Dandaragan <input type="checkbox"/>	Lancelin <input type="checkbox"/>	Badgingarra <input type="checkbox"/>
	Jurien Bay <input type="checkbox"/>	Moora <input type="checkbox"/>	Cervantes <input type="checkbox"/>
	Other?		
How long have you lived in the community?	0 - 5 years <input type="checkbox"/>	6 – 10 years <input type="checkbox"/>	More than 10 years + <input type="checkbox"/>
Are you a Tiwest employee/contractor	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Previously <input type="checkbox"/>
Contact Details: (Entirely Optional)	Your details will be held in the strictest confidence by Tiwest and will NOT be divulged to other parties.		
Male: <input type="checkbox"/> Female: <input type="checkbox"/>	Age: 0-18 <input type="checkbox"/> 19-35 <input type="checkbox"/> 36-45 <input type="checkbox"/> 46-55 <input type="checkbox"/> 56+ <input type="checkbox"/>		
First Name:	Surname:		
Postal Address:	Mobile:	Telephone:	
	Email:		
P/Code:			

Your opinions are important to us.

All survey participants who have provided their contact details will be included in a random draw for a dinner to the value of \$150 at a venue of your choice.

The winner will be drawn on 16 December 2005 and notified by Tiwest.

Thank you for taking the time to complete this questionnaire.

NO POSTAGE REQUIRED.

PLEASE FOLD WITH THE REPLY PAID ADDRESS ON THE OUTSIDE AND SEAL.



TIWEST

We add value

2005 COOLJARLOO COMMUNITY PERCEPTION SURVEY REPORT

BY CHRISTINE BEAN

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1. INTRODUCTION

Tiwest's Northern Operations have committed to undertake a community perception survey annually alternating between the Chandala and Cooljarloo sites. The intention of the survey is to give the local community an opportunity to comment on our performance and gauge their knowledge of Tiwest's operations. Analysis of the results will help us to improve our understanding of community concerns and expectations. This will then enable us to form a foundation for strategic planning in regards to the community for the future.

Chandala completed its second survey in December 2004 with 3000 surveys being distributed to the local community, 85 completed surveys were returned.

Cooljarloo distributed 2295 surveys to the local communities of Dandaragan (190), Moora (800), Badgingarra (135), Jurien Bay (600), Cervanties (200) and Lancelin (370) in mid November 2005. This was done via letter drop to all residents with roadside mail boxes or post office boxes in these areas.

It was free of charge to return the survey as a Reply Paid service was established through Australia Post, a random prize was also offered. Both of these were designed to encourage people to return the surveys by the due date of 16th December 2005.

This was Cooljarloo's second community Perception Survey with the first being distributed in August 2003 with 96 responses returned. 2003 and 2005 results have both been shown in the results graphs for easy correlation.

2. EXECUTIVE SUMMARY

The Cooljarloo Community Perception survey was conducted in November/December 2005. It was the second survey to be completed with the previous one being completed in 2003. The survey is designed to further improve our understanding of community concerns and expectations and form a foundation for strategic planning.

Employees comprised 9% of the respondents who tended to be long – term older residents of the region. There was only 1 respondent under 18 years of age despite this group comprising over 25% of the population.

There were 22 rating questions about perceptions of Cooljarloo and 4 rating questions about perceptions of the respondents' community. There were 3 additional 'comments' questions.

Responses to all questions were overwhelmingly positive with an average of over 70% being either 'Very Good' or 'Good'. There were still a surprisingly large number of 'Don't Know' answers as was the case in 2003. The proportion of negative responses 'Poor' or 'Very Poor' were lower than the 2003 survey but are still related to the same issues. These being, financial contributions to local community, control of environmental impacts in the local area, level of community participation, value of information provided, caring about issues of importance to community, investment in future of community.

Most respondents strongly agreed that the region was a good place to raise a family and that community spirit was strong. They also agreed that it was a friendly place with most amenities. 65% thought there were opportunities for youth recreation and 30% disagreed.

The answers to the comments questions varied greatly however there were some reoccurring responses. "What do Tiwest do well?" the main responses were 'Community involvement and support, employ locally and care for the environment'. "What could Tiwest improve?" the main responses were 'more overtaking lanes on highway, more information to community, gardens of company houses, get employees to live locally.' "Other comments/questions?" the main response were 'keep up the good work, good work with schools.'

Although the focus for the past 2 years has been to increase Tiwest profile within the area the results of the 2005 survey show that the community would still like to see more information about Cooljarloo and would like a greater participation with community activities. However on the whole the results of the survey are very positive in regards to Tiwest's involvement in the area and community.

3. SURVEY METHODOLOGY

The survey forms enabled both qualitative and quantitative information to be gathered. There were 22 questions about perceptions of Cooljarloo encompassing aspects such as environmental and social performance, honesty and integrity, employment and safety performance. Respondents could rate the performance of each aspect as Very Good, Good, Average, Poor Very poor or Don't Know.

There were an additional four questions included to assess the respondents perception of their community with ratings of Strongly Agree, Agree, Don't Know, Disagree and Strongly Disagree.

The final three questions were an opportunity for respondents to make their own comments. The questions were, 'What are the two things you believe Tiwest does well?', 'What are the two things you believe Tiwest could improve?' and 'Do you have any other questions?'

Respondents' general details were also sought in order to ascertain demographics, however contact details were optional and confidential.

4. DEMOGRAPHIC BREAKDOWN

Of the 105 responses the highest return was from Dandaragan with 27%(figure 1). This is probably due to the fact that Dandaragan is the closest town to the mine site, company housing is built there and the greatest number of employees living in the area compared to the other towns. The percentages of the remaining responses correlates closely to the number of surveys distributed to each area. With Moora the highest population returning the greatest amount and Badgingarra with the lowest population returning the least. 70% of the respondents had lived in the area for 10 years or more, with the remaining 30% evenly distributed between >5 years and 5 – 10 years. The greatest responses were from people 56 or over (figure 2) with only 1 response from the 18 or younger age group. 53% of respondents were female and 47% male, 81% have never been Tiwest employees/contractors, 9% are employees and 6% were previous employees.

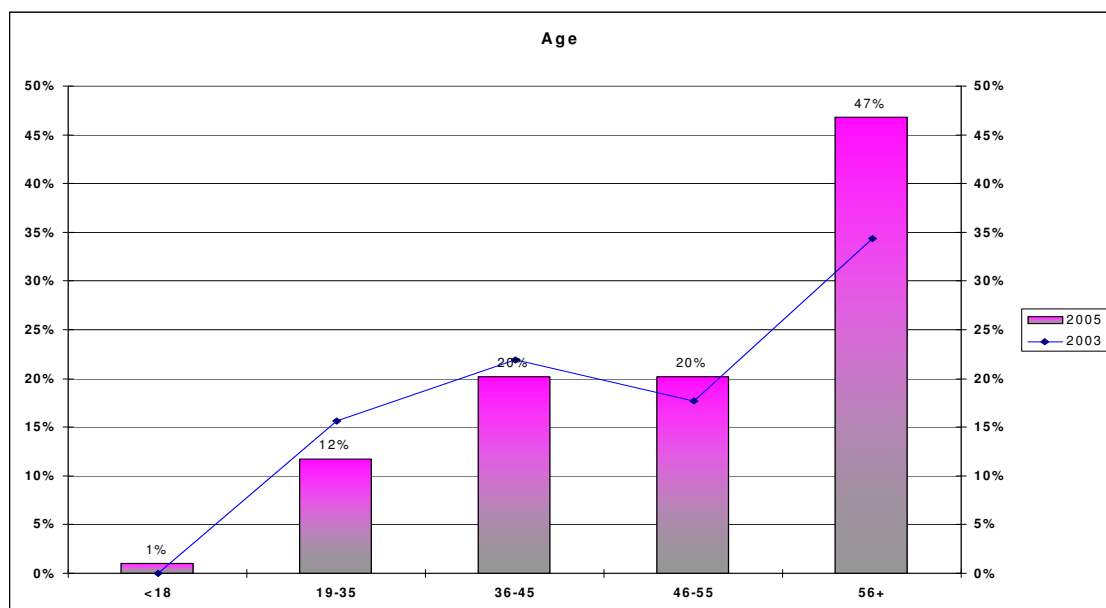
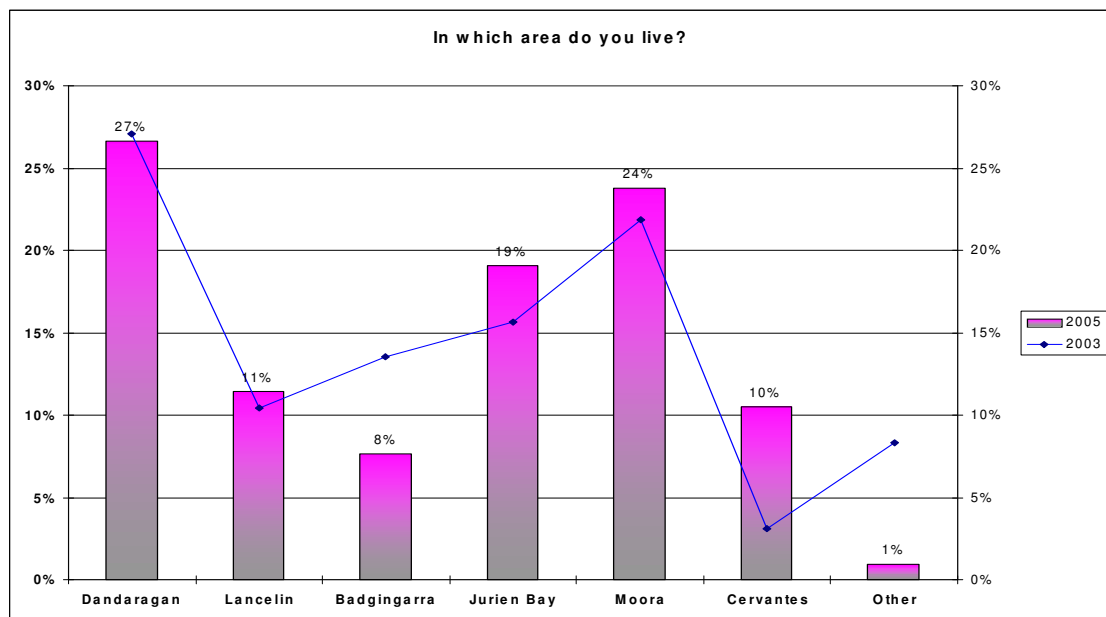


Figure 2: Age range of respondents

5. QUESTION RESULTS

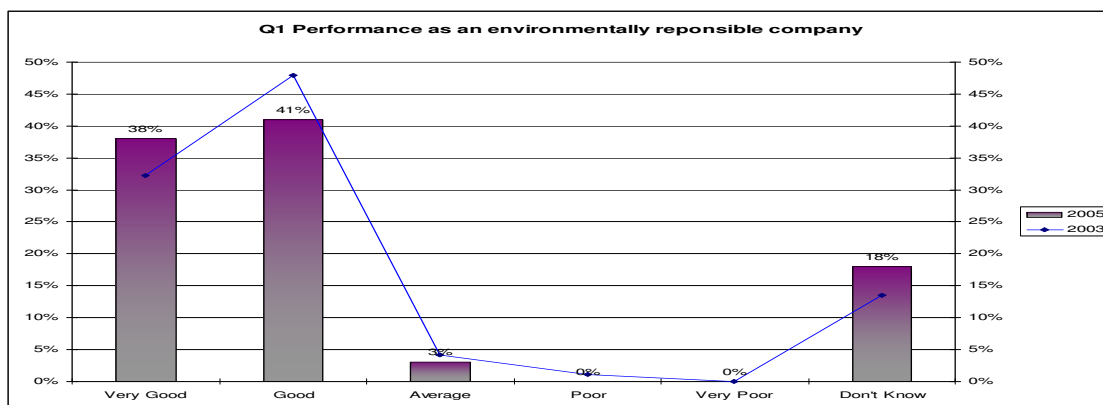


Figure 3: Performance as an environmentally responsible company

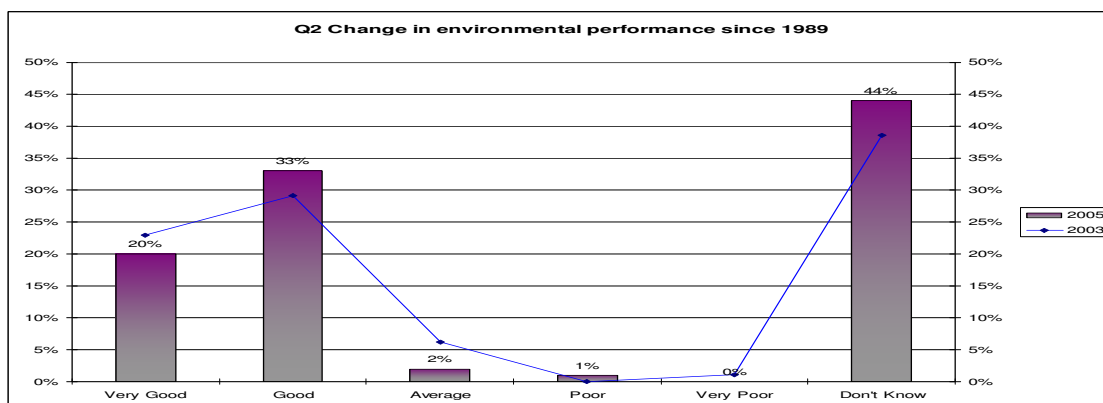


Figure 4: Change in environmental performance since 1989

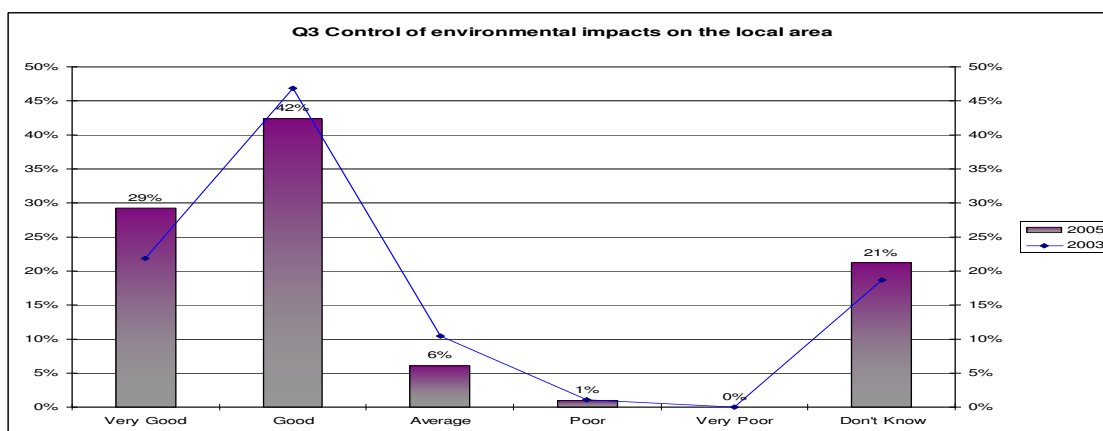


Figure 5: Control of environmental impacts on the local area

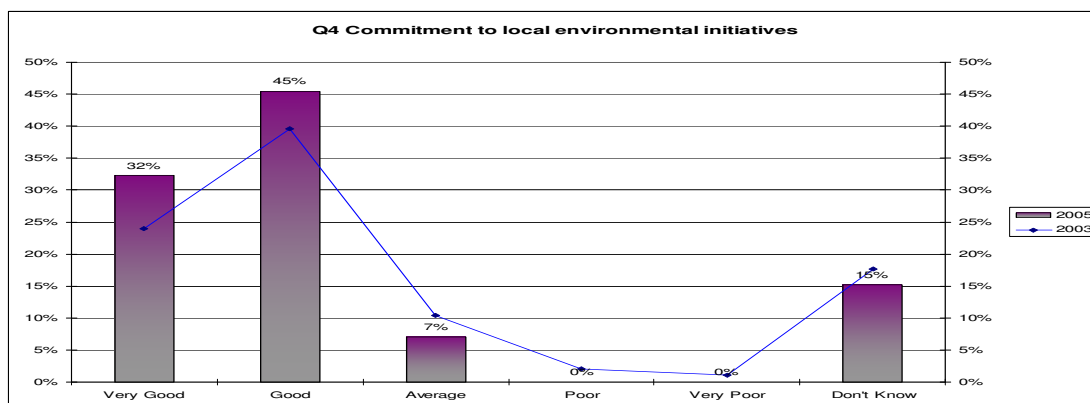


Figure 6: Commitment to local environmental initiatives

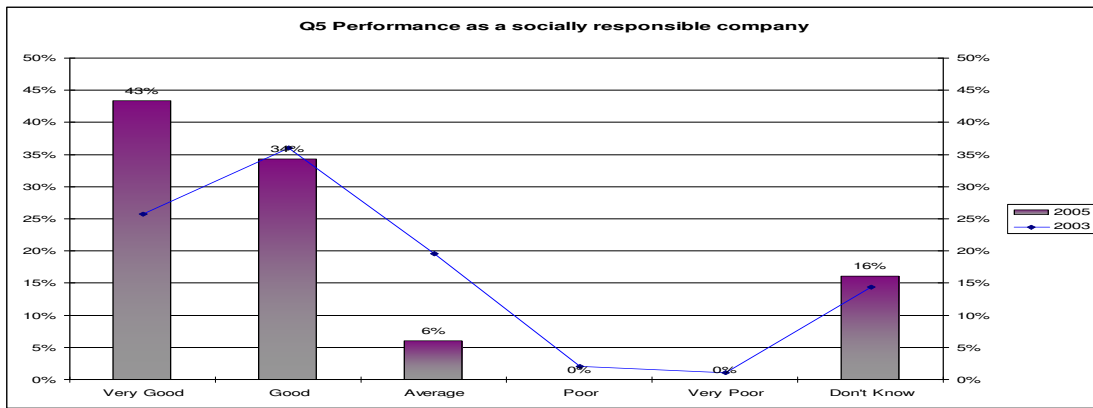


Figure 7: Performance as a socially responsible company

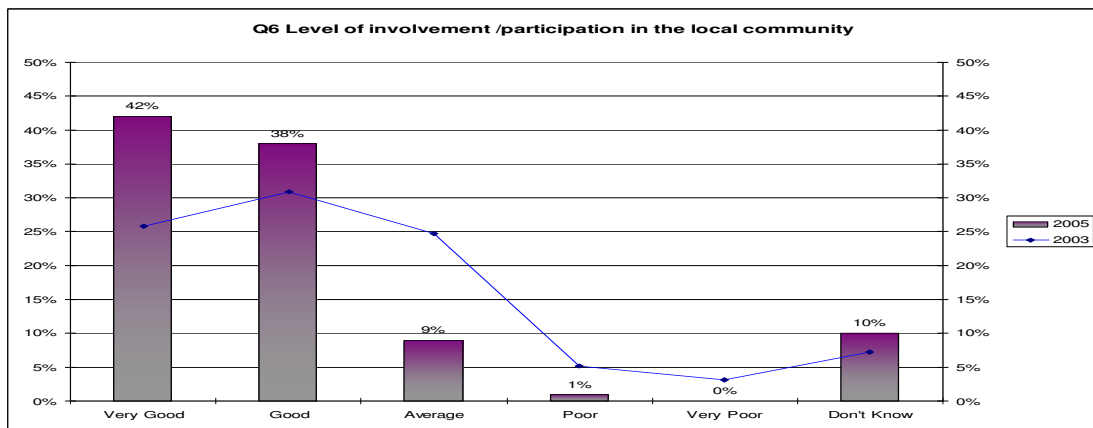


Figure 8: Level of Involvement/Participation in the local community

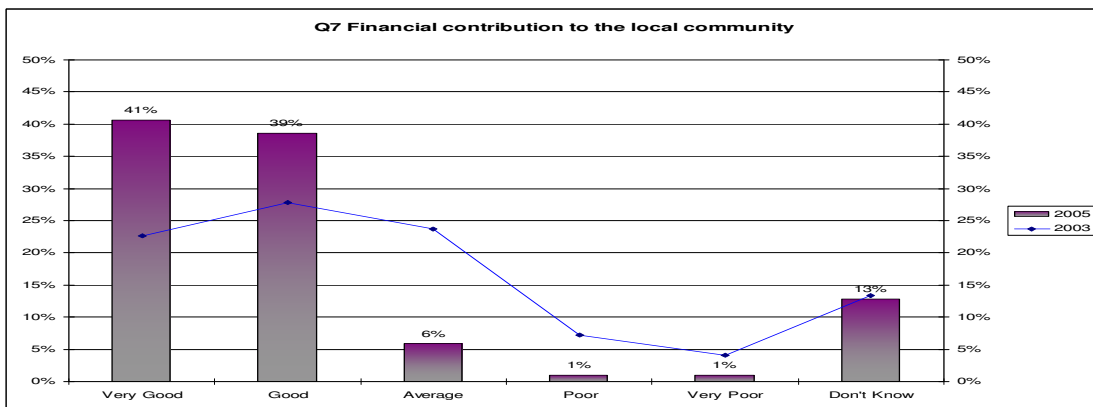


Figure 9: Financial contribution to the local community

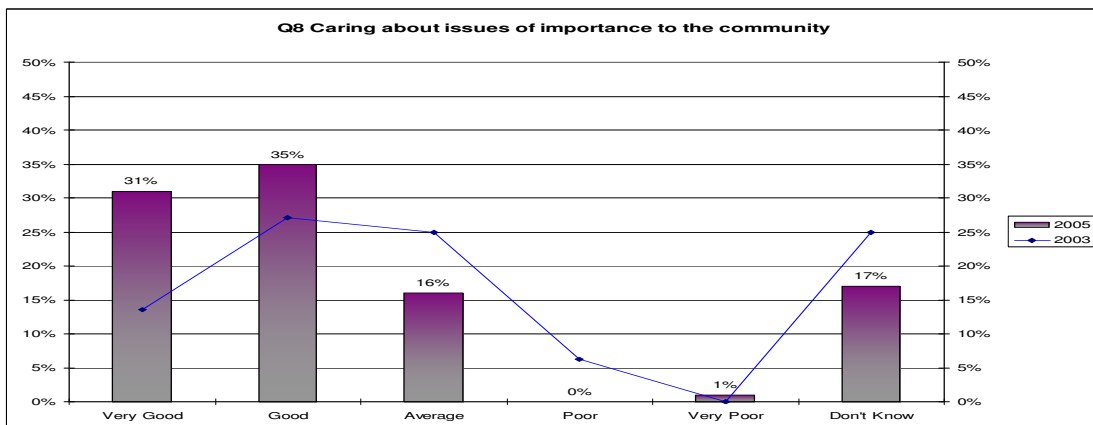


Figure 10: Caring about issues of importance to the community

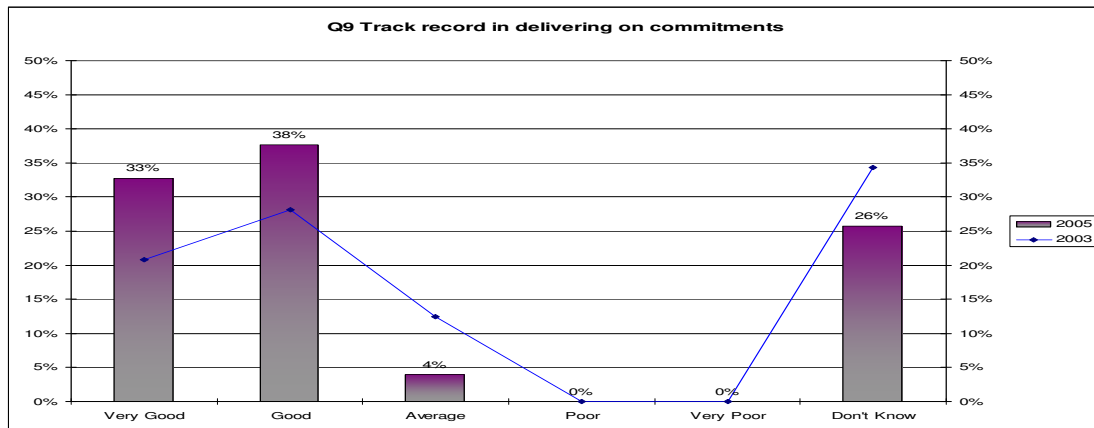


Figure 11: Track record in delivering on commitments

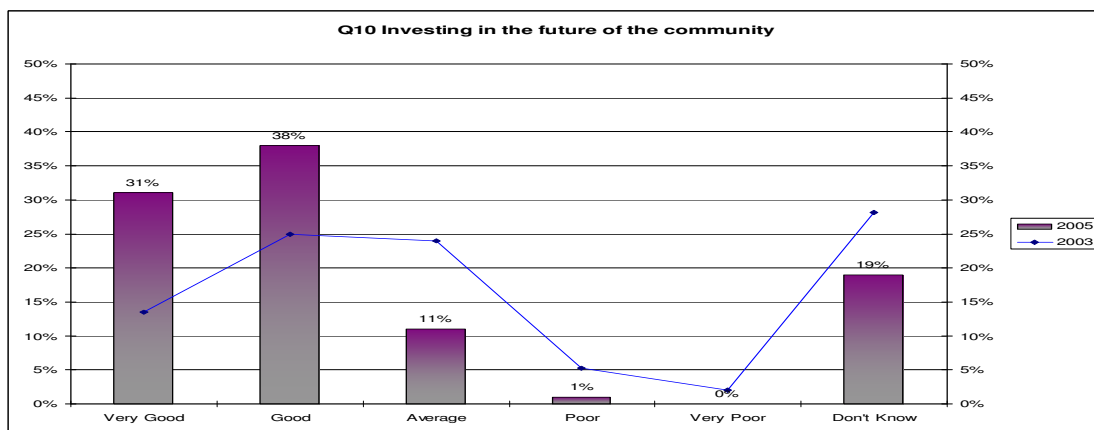


Figure 12: Investing in the future of the community

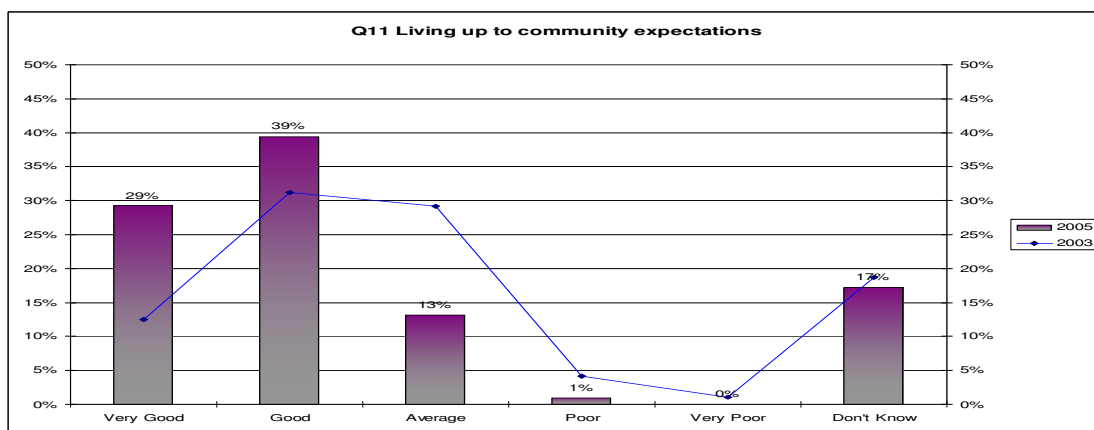


Figure 13: Living up to community expectations

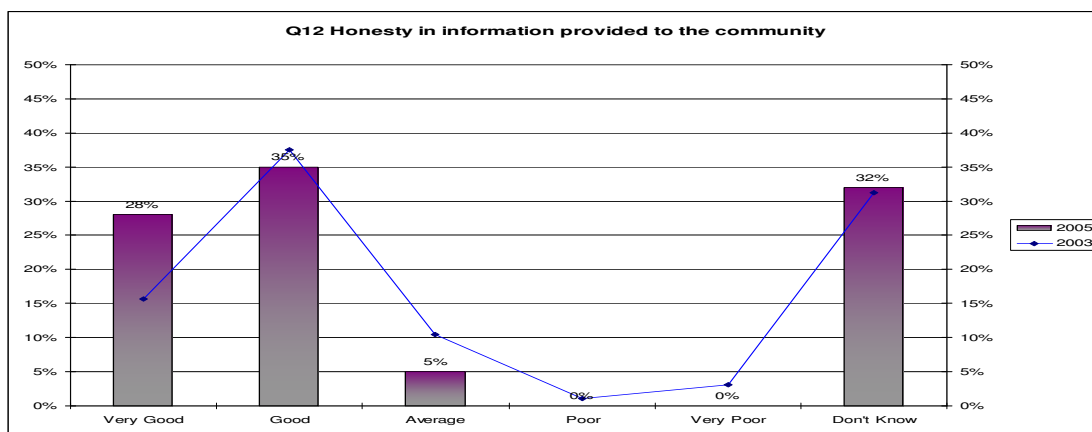


Figure 14: Honesty in information provided to the community

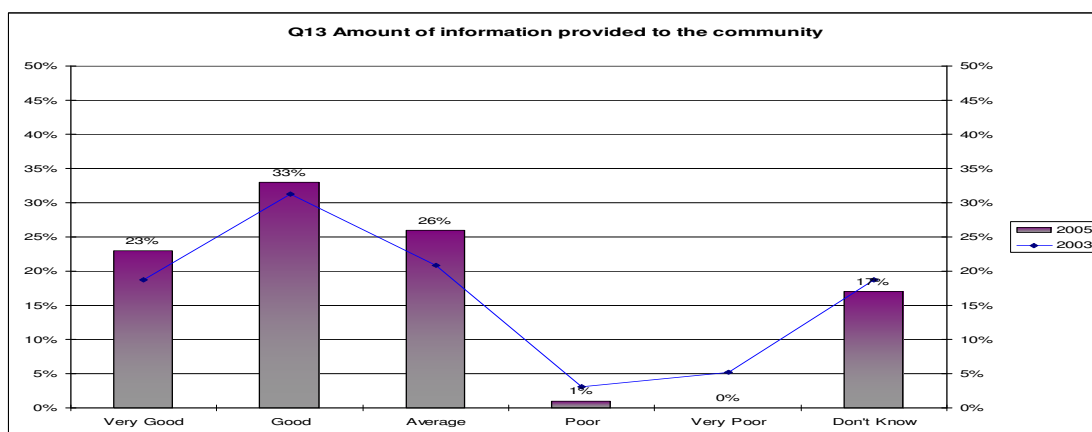


Figure 15: Amount of information provided to the community

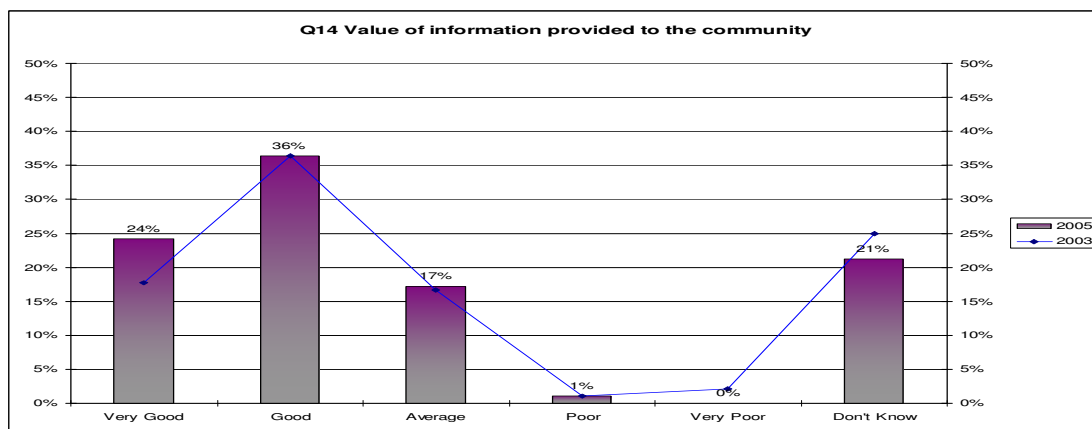


Figure 16: Value of information provided to the community

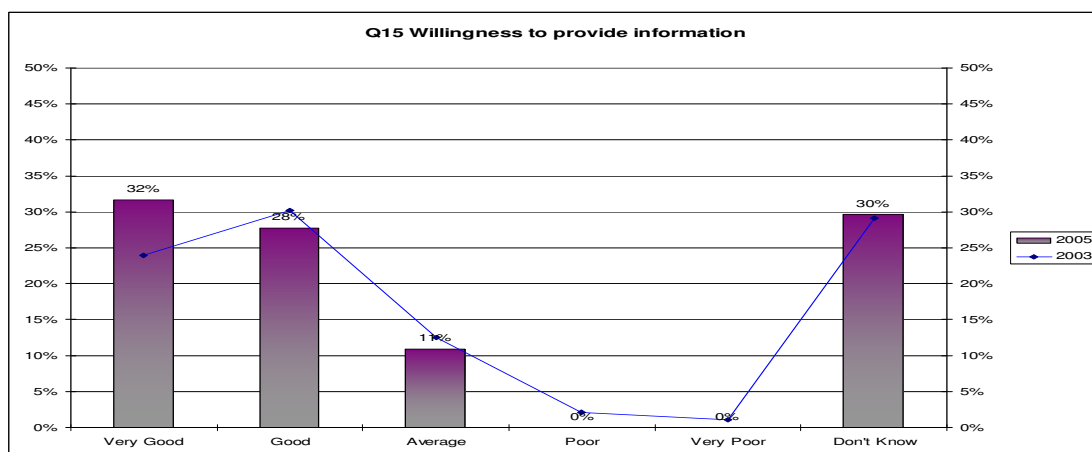


Figure 17: Willingness to provide information

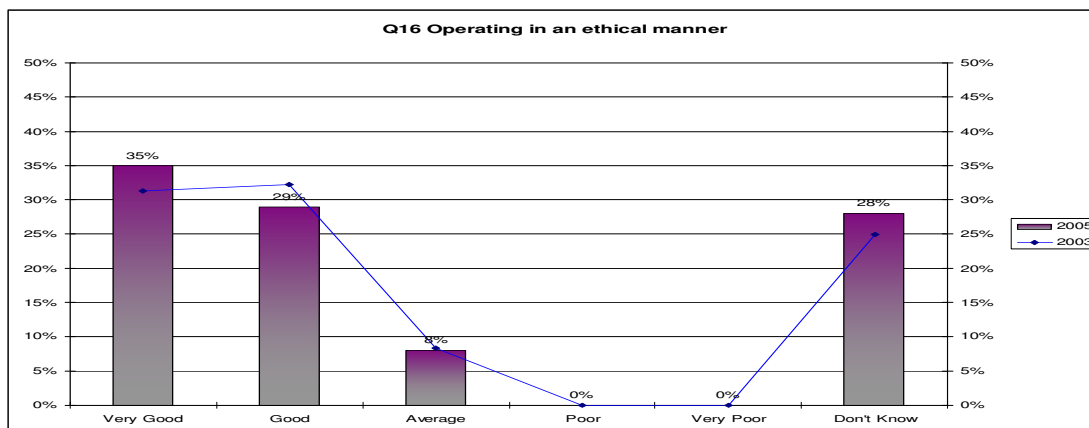


Figure 18: Operating in an ethical manner

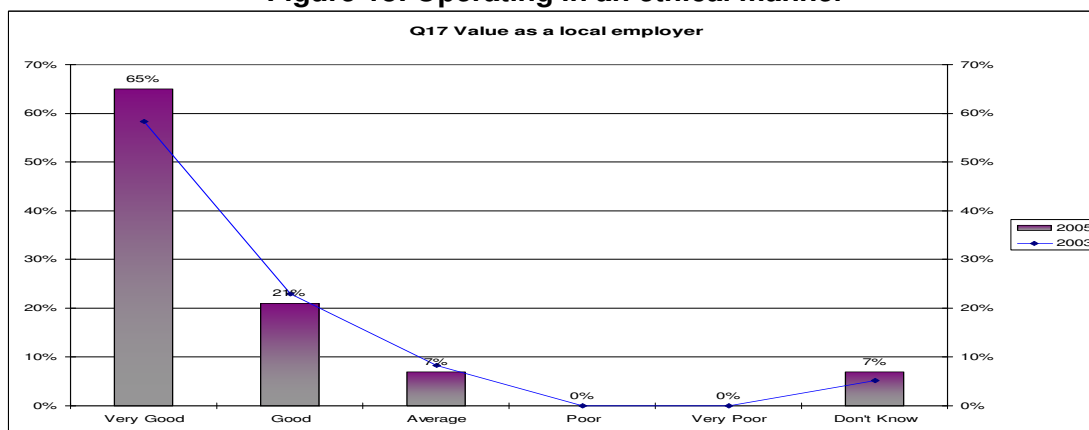


Figure 19: Value as a local employer

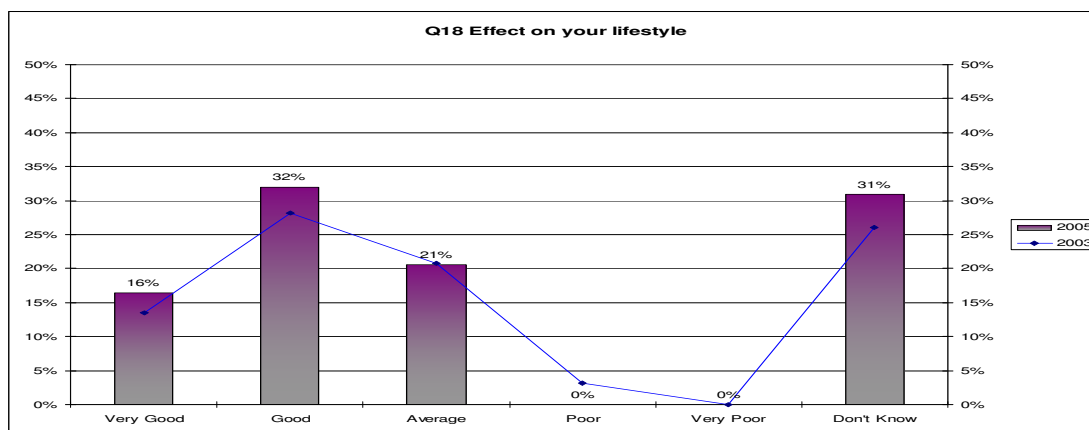


Figure 20: Effect on your lifestyle

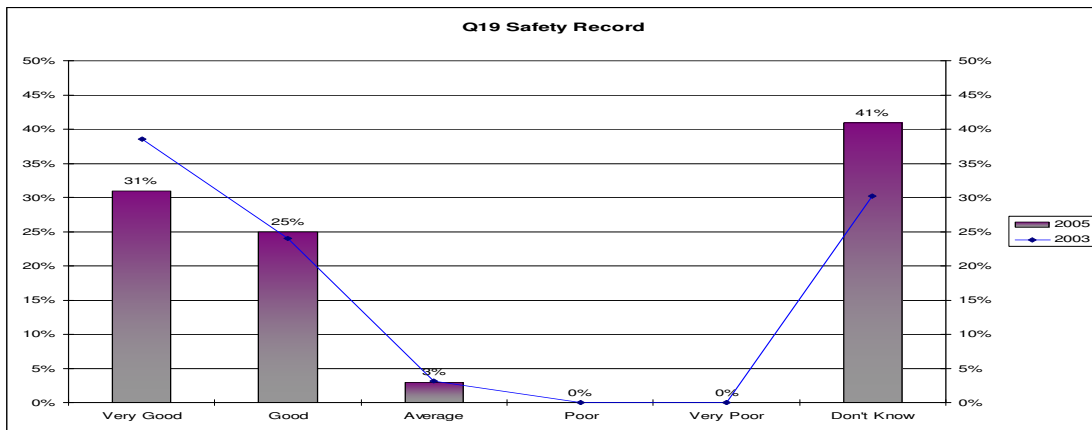


Figure 21: Safety Record

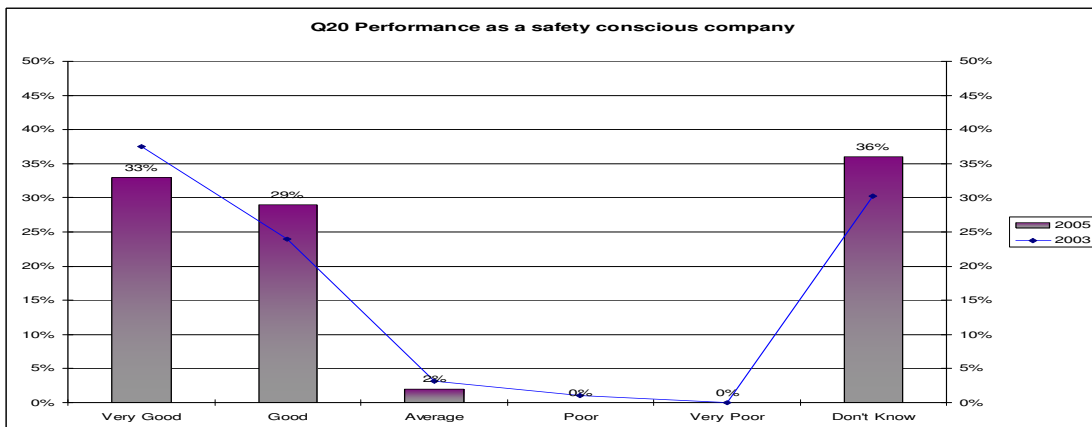


Figure 22: Performance as a safety conscious company

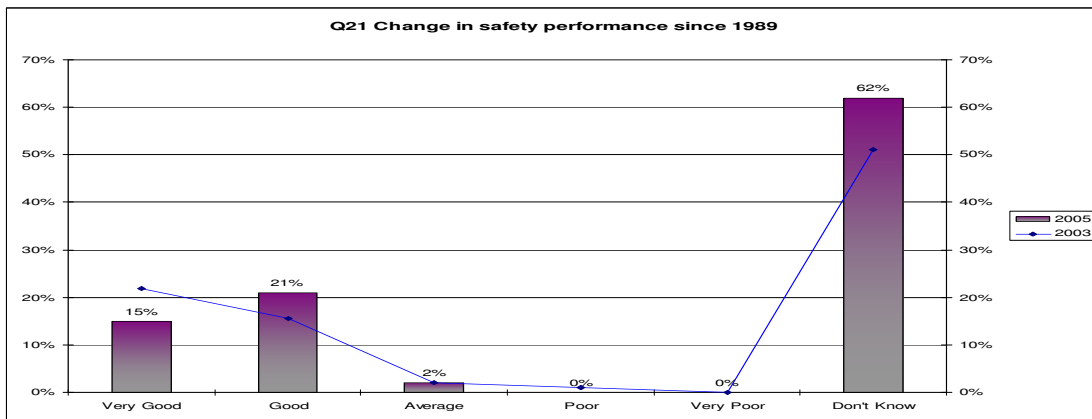


Figure 23: Change in safety performance since 1989



Figure 24: Commitment to employee safety

6. COMMENTS QUESTION 27 – What are two things you believe Tiwest does well?

Good employment opportunities, Good environmental management
 Community assistance when asked, Pays well compared to other local employees
 Contribute to the community
 Integrates with community: supports the school
 Prompt response when storms damage housing fences: Courteous personnel
 Employment: Environment
 Informs the community: Does a good display on open Day
 Provides employment locally
 Helps the local school
 I haven't been in area long enough to know, apart from being a significant employer of locals
 Special care taken with the transport of materials to Muchea and Tiwest has been a wonderful asset to Dandaragan re the jobs availability to folk here and so these people haven't had to leave the district when they needed employment
 Caring for environment - replacement of used land back to its original position as close as practical
 Commitment to funding community initiatives
 Employ local people and is an environmentally effective company
 No comment recorded
 Support community events, fundraising making projects happen. Open Days and Night Stalks are well organised and great events for all ages
 Employment opportunities. Supporting local groups.
 Very good safety record and seems to value its employees. Environmentally responsible.
 Employ locally. Support locally.
 Employ local people
 Contributions to non profit groups
 Contributes to the community, looks after its employees and environment
 Checked with staff - we know virtually nothing about Tiwest
 I believe Tiwest does well in sponsoring sport and recreational events
 No comment recorded
 Rehabilitation land after mining. Open Days for the public.
 Employ locally. Good safety record.
 You have good trees where there was once useless bloody scrub. Keep up the good work.
 Maintains safe environment and ensures employee satisfaction
 I know of people who are employed by Tiwest and they have been working for the company for a long time
 Most things
 Wonderful school tours - very welcoming and informative. Employees people from our town - helps keep it "alive".
 Don't know
 No comment recorded
 Local employment; supporting junior sport development
 Supporting local community and school initiatives
 Helps the schools as SWL/WEXP employer contributes financially to school
 Advertise through flyers/brochures media- television and newspapers. Supports local funding in some areas
 Provide alternative employment opportunities to local residents in an community mainly centered around a declining fishing industry. Employee's of Tiwest I've spoken too speak highly of the companies operations
 Based on my experience Tiwest is a good employer and contributes extremely well to our local community.
 Makes money and digs holes

Attitude to its employees is very good; conducts its operations well
Support our school; Employees locally
Involvement in environmental awareness issues-Night walks. Open days for
community and school groups
No comment recorded

I believe it looks after its employees and keeps a contented workforce. I believe it is
rehabilitating its mined areas very well.

Communication and community involvement
Keeps young families in the district. Provides employment for a wide range of locals
No comment recorded
Support for the school and local community Nightstalk. Christine Bean is very
approachable, proactive and a good communicator

Employ local people, advertising open days etc.
Community liaison and information
Employment

As far as looking after the environment they are the best, I was out there on the
24/11/05 as a shire guest and saw re vegetation programme which was fantastic the
wild life that was spotted was incredible as was the flora

Safety is very good, look after their workers
Help our community with sponsorship
The environment is king, safety is queen
Good at providing support for rehabilitation of the land areas affected by mining and
also community awareness.

No comment recorded

No comment recorded

Rehab to the environment and provides good employment
Supports community clubs and is open to the general community
No comment recorded

Employ's many people from region, school tours to mine site where very well done
Supporting junior sport and rec. Contributes to the whole community
We know very little about your operation. Perhaps your operations need a higher
public profile if you need this type of feedback.

Employment and environmental rehabilitation

No comment recorded

Tiwest is an environmentally responsible company and cares about the communities
expectations and participation

No comment recorded

Keeps local people employed and happy; Contributes to local fundraising
Support for community initiatives; Rehabilitation of mined area.

Mine mineral sands; Environmental managements

Contribute to local communities

I don't know anything about Tiwest other than it has to do with mining and thus
provides jobs in our local community.

Provide valuable local employment; Provide support to local communities.

Community involvement; Environmental concerns

Help the community; Provide local employment

Commitment to re vegetation; Commitment to safety in workplace.

No comment recorded

Employs locals; gives to the community

No comment recorded

Unfortunately because of ill health we haven't been able to go to Open Days recently
but we want you to know we are interested in future projects.

Contribute to Dandaragan children financially - sport and education; Night stalk and Open Days are a great idea.
Safety for workers; Helping local communities ie Oval Badgi; Employing a selection of locals
Communicates with the regional community; Respect for the environment
Open day was well done; Wetland seems well done but very poorly presented
Provide local employment opportunities.
No comment recorded
Have no information on the above questions
Mine mineral sands; Employs local people
Support school children prizes at end of year; Employ local people and keep families in area.
Support Dandaragan; Display to community conscience regarding environment and community concerns.
Employs people in the local community; Open days always enjoyable and informative; Good to watch Cooljarloo's growth.
Mining operations; Talk
Comment too inappropriate to include in report
Follows up applications for jobs; Helps the community with employment.
The support that they give our local School.
Participates in community functions such as Golf Days at Dandaragan for example.
Excellent Day. Tiwest shows children over plant and makes the kids feel like 'Kings' - well done and educational.
Local employment; Community support
Good to their employees and good business ethics
Supports the local community very well by financial contributions as well as expert help.
Provide local employment; Sponsorship locally.
Environmental impact on local area; Socially responsible
Provide local safe work: Environment conscious company.

6. COMMENTS QUESTION 28 – What are two things you believe Tiwest could improve?

Opportunities to work from home for staff, More information to the community
 Push for more overtaking lanes on highway, Flexible working hours
 Maintain the yards of employees
 Don't know
 Pressure on main roads to install passing lanes on Brand Hwy: Pressure to local shires & members for passing lanes.
 Make it easier for local employees to participate in sport.
 Try & keep sides of Brand Hwy free of Black sands on Native Bushes.
 Woolka Road
 No suggestions
 Can't comment due to lack of knowledge
 No comment recorded
 Run more tours. Converse with sporting bodies in the area.
 No comment recorded
 Level of emissions and employ many local people
 No comment recorded
 No comment recorded
 No comment recorded
 Communication - Maybe an ANNUAL summary of production, staff employed and turnover, \$'s invested in local and charities etc. Get more employees to live locally.
 More information and progress reports to local communities
 Get bigger
 Amount of info available to the public
 No comment recorded
 No comment recorded
 They could improve their commitments to the service clubs in the community
 No comment recorded
 Advertising locally any work available. Information on life of projects.
 Spread financial contributions beyond the shire where your mine is situated
 No comment recorded
 No comment recorded
 Help to develop the big picture for Lancelin ie the golf course reticulation. Walk trails especially to the sports centre
 Keep up the good work
 No comment recorded
 Don't know
 No suggestions
 Get the trucks off Brand Highway
 Water habitat and land conservation
 No comment recorded
 More info to the public and more open days
 My only knowledge of Tiwest comes from your employs, many issues in the questionnaire I'm not aware of.
 I can't really say. I think Tiwest is very easy to communicate with and when asked for different things. Ie. Help in our community, is very open and honest
 Make more money by digging bigger holes
 Unable to comment
 More rehabilitation of the environment, Explore the use of alternative methods of transporting mineral to treatment plant
 Perhaps provide more sporting services. Ie. BHP in Pilbarra provide finance for sporting clubs and grounds/services - not only to coastal towns- but all towns where employees reside
 No comment recorded

Concentrate the product more on site to reduce to No. of road trains on the road.
Reduce the number of road trains at night in wet weather. They are impossible and dangerous to pass - fatalities waiting to happen - Get more passing lanes installed above gin gin to the mine. Give an update or report on its activities in local paper say once a month

Encourage employers to live locally. Do support local infrastructure (schools, bus's)

No comment recorded

No comment recorded

No comment recorded

Managing upkeep of houses/gardens in township, use local business more for purchasing - not for quoting to compare

No comment recorded

No comment recorded

For the job they are doing out there, I can not pick up anywhere that they could improve. Top job!!

What Cervantes needs is a big playground and public toilets with table and chairs opposite the post office area

Entrance to Brand Highway black everywhere on bushes

Don't know enough about the operation yet.

No comment recorded

No comment recorded

No comment recorded

More tiwest representation in the surrounding communities

Advising local community of employment opportunities

No comment recorded

Be active in informing you communities of any issues/initiatives/successes across all areas

No comment recorded

No comment recorded

Trucks on Brand Highway are always a problem. Cervantes town site gets covered in a black almost greasy substance when the strong southerlies blow.

Give people a fair go. 'Don't' is a word which is used last.

Office Space

No comment recorded

Maintain the appearance of the Dandaragan house gardens; Pressure govt for more passing lanes on highway.

No suggestions

Engagement with community; Process for purchasing dingies.

Employ more local people in the age group 35 - 50 years

Maybe and information booklet.

No comment recorded

Community information

Shut down over 2 days at Xmas for family time; Consider family joining partner for Xmas lunch or dinner if working.

More involvement of workers in local community.

No comment recorded

No comment recorded

No comment recorded

No comment recorded

No comment recorded

No comment recorded

No comment recorded

Don't know

Open days have video/slide show addressing above 'don't know items'; Use same show in community.

No comment recorded

Lobby, coerce, bully influence govt into providing at least 1 new overtaking lane each way on Brand Hwy per year until road is adequately serviced ie at least four each way.

No comment recorded

Community information; A commitment to help fund local social, sporting and recreational facilities for employees and locals beneficial to whole Dandaragan Shire. My comments are as a resident in Jurien Bay, with minimal contact with Tiwest operations.

More support for infrastructure.

Perhaps look at creating opportunities for youth/training; Extend support to wider community.

Would need longer to think on this and have not had much recent contact.

Seems to be doing things pretty well

Pay us more and be able to drink piss on site.

Following up applications for jobs a little better and have a bigger 1 & 1 better employment range for apprentices and younger youth of today.

No comment recorded

Perhaps a local snap in local paper of an environmental improvement other wise we don't know unless a staff member tells us. Perhaps some kind of annual summary in the paper aimed at selling Tiwest as a 'community citizen'.

Do not know the workings of the company.

Connection with Lancelin district maybe via the Coastal Courier Paper

Not sure, never really hear anything bad. Maybe advertise jobs in local rag papers eg Redgum

No comment recorded

More involvement with community; information to community

Maybe involvement in local paper , as updates of what is happening and who is who;

Pride in gardens of local houses - maybe Tiwest should have permanent gardener for these gardens (in dandy) and employees be docked on their salary for this.

8. COMMENTS QUESTION 29 – Do you have any other comments/questions?

No comments recorded

Good company to work for

No comments recorded

No comments recorded

Appreciate Annual Golf Day.

No comments recorded

No comments recorded

No comments recorded

No comments recorded

Jurien needs an church and swim pool

I congratulate the truck drivers on the Brand Hwy (on which I travel regularly). They can't be faulted

No comments recorded

No comments recorded

No

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

Keep up the good work

Quarterly newsletter to explain / inform local residents

Keep up the good work

No comments recorded

Apex Moora would be happy to receive correspondence from Tiwest. PO Box 118

Moora 6510

No comment recorded

Signs at mines that it is a Tiwest company.

No comments recorded

No comments recorded

No comments recorded

Make community more aware

No comments recorded

No comments recorded

No

No comment

Kids appreciate support of their junior sport programme

No, but thankyou

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

Keep up the good work

No comments recorded

The company pressure main roads for a longer passing lane at the Dandaragan turn

offs, particularly at Regans Ford.

Tiwest have been fantastic providing technical, environmental and financial support to the Dandaragan School! Thank you so much.

No comments recorded

No comments recorded

Keep up the good support for the community and school

No comments recorded

No comments recorded

No comments recorded

Keep up the good work

Just public toilets in shopping area

Be safe and happy

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

People all want to the boss.

Cataby seeds looks forward to achieving more with the support of Tiwest.

No comments recorded

No comments recorded

No

No comments recorded

Contribute to private schools not just the public sector.

No

No comments recorded

No comments recorded

They organise Open Days but suggest have family days so spouse/children can be taken over minesite with partner.

No comments recorded

I have little knowledge of Tiwest.

No comments recorded

No comments recorded

No comments recorded

No comments recorded

Its good to see the land back to its natural habitat.

Could use the water filled excavation as a water feature and for water sports.

No comments recorded

No comments recorded

No comments recorded

No comments recorded

No comments recorded

Without mining many farmers would be a lot worse off financially.

Continue to communicate.

Not at this time.

OK so far as I know.

No comments recorded

Thank you for following me up.

No comments recorded

Sponsor Moora Tennis Club labour Day weekend as this gets out to different group of people to golf. Say \$2000 pa.

No comments recorded

No comments recorded

No

No comments recorded

No comments recorded

Pleasing Tiwest upkeep gardens when houses empty, but sadly as soon as becomes occupied most gardens are sorely neglected.

9. RECOMMENDATIONS

- Respond via letter to all respondents who included their address, thanking them for responding and outlining the outcomes from the survey.
- Communicate the results of the survey to the community and workforce.
- Include any of the issues raised by the survey in the Stakeholder Action Plan and incorporate strategies to address the concerns and expectations expressed in the survey.
- Community Newsletter
 - Distribution of newsletter to be increased to quarterly.
 - Investigate idea that one newsletter covers Northern Operations and be distributed to both Cooljarloo and Chandala communities.
 - Include production/process information as well as community initiatives.
 - Include historic information for new people to area.
 - First quarter newsletter to outline what community assistance Tiwest supplied the previous year.
- Advertise any vacant positions in the local newspaper in addition to current advertising options, to ensure local people are aware of opportunities.
- Continue to attend as many Tiwest sponsored events as practicable.
- Continue support of local schools as this has been well received.
- Continue to hold biennial open days. Ensure that these are well advertised in advance.
- Repeat survey in two years time.